Student Records (20110809) registrar@richland.edu for Questions

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The purpose of this document is to aid faculty on what is available in myRichland regarding online forms and how they can easily complete the tasks required of them. All of this information is contained within the **Faculty** Tab in myRichland.

### **Logging In**

To begin your session, first open a web browser and go to <u>http://my.richland.edu</u>. Enter your Windows Username (e.g. atest) and password, and choose Login.



Once logged in, choose the Faculty Tab to access the faculty information and forms. Faculty members have access to two main areas contained within the Faculty tab: Course Information and Student Information.



## **Helpful Hints**

Designed to help maintain security within the system, myRichland has an auto logoff feature after 30 minutes of inactivity.

| Your session has expired. You will need to log in again to continue working. Click 'Ok | to continue. |
|--|--------------|
| OK   |              |

All form submissions within myRichland are sent to the faculty member (and student) Richland e-mail address.

The back arrow is not a friend in myRichland. Because this is a secure login, the back arrow will (in essence) end the session and require a new login.

| 🕹 A          | caden        | nics - F     | lome   I         | myRichla         | nd - Mozilla Firefox                  |
|--------------|--------------|--------------|------------------|------------------|---------------------------------------|
| <u>F</u> ile | <u>E</u> dit | <u>V</u> iew | Hi <u>s</u> tory | <u>B</u> ookmark | s <u>T</u> ools <u>H</u> elp          |
|              | >            | - C          | X                | ☆ 💽              | richland.edu https://my.richland.edu/ |

## **Course-Related Information**

Faculty will be able to enter their grades, view class lists and waitlists, access the master syllabus document and the cross-disciplinary outcome matrix. Access to Course-Related Information is the default view.

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| Faculty  |  |  |  |  |  |
|--|--|--|--|--|--|
| Course-Related<br>Information                                    |  |  |  |  |  |
| <ul> <li><u>Course-Related</u><br/><u>Information</u></li> </ul> |  |  |  |  |  |
| <ul> <li><u>Grade Entry</u></li> </ul>                           |  |  |  |  |  |
| <ul> <li><u>Faculty Course Control</u></li> </ul>                |  |  |  |  |  |
| <u>Class List</u>  |  |  |  |  |  |
| <ul> <li>Faculty Documentation</li> </ul>                        |  |  |  |  |  |
| Outcomes Assessment  |  |  |  |  |  |

### **Class List**

Faculty members have access to view a real-time class list anytime. Choose the Session Year (defaulted to current), Program (defaulted to Undergraduate), and course. By choosing to view "All Sections," faculty will be able to view number of students enrolled in each section, whether there is a waitlist, the instructor on file, begin/end date, etc.

|  | Session reur  | Frogram           | Select                  | ^ |  |
|--|---------------|-------------------|-------------------------|---|--|
|  | FA 2011 💌     | Undergraduate Cre | List All Sections<br>02 |   |  |
|  | Course Prefix | Course Number     | 03<br>04                | = |  |
|  | ENGL 💌        | 101 💌             | Select                  | ¥ |  |

By choosing the section number, a class list will appear that provides the name, ID number, and Richland email address for each student enrolled.

| Email Selected Students |                 | Ī    | Export | Class List To Excel |            |        |                  |                |                 |          |              |                            |                |       |                            |
|-------------------------|-----------------|------|--------|---------------------|------------|--------|------------------|----------------|-----------------|----------|--------------|----------------------------|----------------|-------|----------------------------|
|                         | FERPA<br>Restr. | Name | ID     |                     | 🔲<br>Email | E-mail | Midterm<br>Grade | Final<br>Grade | Grading<br>Type | Absences | Clock<br>Hrs | Cross-<br>listed<br>Course | Grade<br>Notes | Class | Status                     |
|                         |                 |      |        | 1                   |            |        |                  | IP             | Letter<br>Grade | 0        | 0            |                            |                | FF    | Registered(06/01<br>/2011) |

### **Grade Entry**

Faculty will receive an e-mail the days they are able to enter midterm and final grades. Faculty members have 3 calendar days before the automatic e-mails begin indicating grades are past due. Additionally, at the top of each grade roster, the menu of dates is listed. The "last date to submit grades" is actually a last date to modify the current grade roster without having to complete a Grade Change form for the Registrar's Office.

| Begin Date                 | 8/16, |
|----------------------------|-------|
| Midterm Date               | 10/1: |
| End Date                   | 12/2  |
| Final Grades Due           | 12/2  |
| Last date to withdraw      | 12/1· |
| Last date to submit grades | 12/3  |

There are four different places to access grade entry on myRichland.

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Most faculty members choose Faculty Course Control, pick the course to grade, and then choose Grade Entry. However, each place will end up with the same Grade Entry.

| Course List fo  | r B Faculty Test      |           |              |             |   |  |  |
|---|-----------------------|-----------|--------------|-------------|---|--|--|
| Search Options Term: FA 2011  Program: All Course Code: ACCT 101-U1 |                       |           |              |             |   |  |  |
|   |                       |           | View         | v Courses   |   |  |  |
| FA 2011   |                       |           |              |             |   |  |  |
| Course  | Title                 | Catalog   | Program      |             | Go Directly To                              |  |  |
| ACCT 101-U1   | Financial Accounting  | CR11      | Undergradua  | ate Credit  | Select Area 💌                               |  |  |
| Additional cour   | ses were found but yo | ou do not | have permis: | sion to vie | Select Area<br>Course Details<br>Class List |  |  |
|   |                       |           |              |             | Grade Entry<br>Textbooks                    |  |  |

If a faculty member has received the automatic e-mail noting grading is open, grade entry for the course is possible. Midterm grades are open on the midterm date and after (whatever date the Division Administrative Assistant has entered in Catalog Maintenance). Final grades are typically open one week prior to the end of the course (the end date is also maintained by the Division Administrative Assistant).

Grades can be entered one by one, or a default grade may be set. If default grade is chosen, all grades for the class list will be set to the default grade provided, and individual grades may be changed before submission.

|  | <u>re</u>  | egistrar  | @ri                              | chlan                           | <u>d.edu</u> f                    | for (               | Ques                   | tions                         |                            |                     |      |
|--|--|---|----------------------------------|---------------------------------|-----------------------------------|---------------------|------------------------|-------------------------------|----------------------------|---------------------|------|
| Select                                   | Default Final Grade  | Select.   |                                  |                                 | ~                                 |                     | Set Defau              | ilt Final Gradi               | 9                          |                     |      |
| When r<br>studen<br>drop do              | nost of the students hav<br>ts. Then you can go thro<br>own list and then click th   | ve the same gra<br>ough and chang<br>ve button to set | ide, set<br>le the g<br>t the gr | ting the d<br>rades for<br>ade. | efault grade is<br>the students v | s a way<br>with oth | to quickl<br>er grades | y assign the :<br>Choose the  | same grade<br>e default gr | e to all<br>ade fro | m ti |
| Defaul                                   | t Last Date of Attendar  | nce: 8/9/201  | 1                                | Se Se                           | et Default LDo                    | A                   |                        |                               |                            |                     |      |
| If the g<br>and tha<br>attend<br>screen, | If the grading period is open and you have permission to enter grades, the default grade you select will be applied to students that have no grade<br>and that have a grading type that matches the course grading type. If a midterm grade is supplied which requires a last date of<br>attendance, you will be prompted to enter it after you save your roster. Please note that the midterm grading type is not displayed on this<br>screen, but if it is available, it is compared to the course grading type to determine whether or not to apply the selected default grade. |   |                                  |                                 |                                   |                     |                        |                               |                            |                     |      |
| The Gra                                  | ading Type for students will o   | only be displayed                                     | if it is dif                     | ferent than                     | the Course Gra                    | ding Type           |                        |                               |                            |                     |      |
| FERPA<br>Restr.                          | Student  | ID  | Grad?                            | Midterm<br>Grade                | Final Grade                       |                     | Grading<br>Type        | Last Date<br>of<br>Attendance | Absences                   | Clock<br>Hrs        | CI   |
|  |  | 000000  |                                  | CA                              | IP Select.                        | . 🕶                 |                        |                               | 0                          | 0                   | S    |

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Once all the grades have been entered, choose Save. Since grades can be entered over multiple periods of time, faculty member should double check their roster to ensure all grades have been entered. Once saved, an e-mail will be generated to the faculty member (and Registrar) noting what grades were successfully submitted.

| I hereby certify that the above-listed students, except where noted otherwise, are currently enrolled and actively pursuing completion of the course<br>at midterm, and I have proper documentation to support this certification. |
|--|
| If you identify any students as Not Attending (NA), you will be asked to supply the last date of attendance for those students after saving your roster.   |
| Save Cancel  |

During mid-term entry a grade of NA (Not Attending) or NV (Never Attending) will result in the student being withdrawn from the course. If a student doesn't drop within the appropriate time frame, a grade must be entered for the student on the final grade roster. A "W" grade option is not available on the final grade roster in myRichland.

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## **Student-Related Information**

Student-Related Information includes all the online forms from the Registrar, viewing/adding course authorizations, and submitting Student Success Referrals. Faculty members will need to click on "Student-Related Information" on the lefthand side to access.

| Faculty  |  |
|--|--|
| Course-Related<br>Information                                    |  |
| <ul> <li><u>Course-Related</u><br/><u>Information</u></li> </ul> |  |
| <ul> <li><u>Grade Entry</u></li> </ul>                           | Student-Related                              |
| Faculty Course Control   | Information                                  |
| <u>Class List</u>  | <u>Student Related</u>                       |
| Faculty Documentation  | Information                                  |
| Outcomes Assessment  | <u>Course Authorization</u>                  |
| Student-Related  | <u>Registrar Forms</u>                       |
| Information  | <u>Student Success</u>                       |
|  | <ul> <li>Student Success Referral</li> </ul> |
| Quick Links  |  |

### **Registrar Forms**

Registrar Forms incorporates many of the Student Records Office forms utilized by faculty and advisors. Faculty can use the grade change, reinstatement after administrative drop, incomplete grade agreement, and request drop forms. These are interactive with the class lists of the faculty.

| Registrar Forms                                 | S-B |
|---|-----|
|   |     |
| <u>Request Final Grade Change</u>               |     |
| Request Reinstatement After Administrative Drop |     |
| Incomplete Grade Agreement                      |     |
| Request Drop                                    |     |
| <u>Ferpa Info Release</u>                       |     |

### **Request Final Grade Change**

To request a final grade change, choose the session first (faculty members can choose up to 1 year prior to enter – to change a grade assigned earlier than that period will require a paper form to be completed in Student Records). Once the term and course (only primary faculty listed will be able to access their class list) are chosen, a drop down of the students in that course will appear. Choose the student, the new final grade, and the reason for the grade change. Then choose Request Grade Change. This prompts an automatic e-mail to be sent to the faculty member and a Student Records staff member. At this time, the grade change is not automatic; once the grade change has been processed, the Student Records Representative will send an e-mail confirming the grade change.

| <b>Request Final Gra</b> | ade Change |
|--------------------------|------------|
| Session                  | FA 2010 🔽  |
| Course                   | Select 💌   |
| Student                  |            |
| Change Grade To          | Select     |
| Reason For Grade Change  | Select     |
| Request Grade Change     |            |

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### **Request Reinstatement After Administrative Drop**

The names of students who have been dropped by the faculty member on record or by another staff member but who need to be reinstated should be submitted through myRichland. Please note that Business Services Office drops are processed for financial reasons, and students will not be reinstated until they have made arrangements with the Business Services Office. Any time a student is dropped from a course, an automatic e-mail is generated. The e-mail states who was dropped and what reason was provided. Students should not be allowed to attend class if they are not appearing on the roster.

| Reinstate After Administrative Drop                     |           |
|---|-----------|
| Session   | FA 2010 🝷 |
| Course  | Select 🝷  |
| Student   | -         |
| Did you drop this student through your mid-term roster? | Select 🝷  |
| Request Reinstatement                                   |           |

Choose the session, course, and student (only those students who have been dropped or withdrawn will appear). Midterm roster withdrawals are completed differently (by Student Records), so it is helpful to know if the faculty member dropped the student from the roster. After completion, choose Request Reinstatement. At this time, the request reinstatement is not automatic; once the request has been processed, the Student Records Representative will send an e-mail confirming the reinstatement.

#### **Incomplete Grade Agreement**

Any time a student is given an "I" (Incomplete) as a final grade, an Incomplete Grade Agreement form must be submitted to the Student Records Office.

The session (defaulted to be the current one), course, and student are drop down menus. The faculty member should enter a full description of all the work to be completed. The grading policy only allows 60 days past the end of the term. If an extension needs to be granted, the Dean should be contacted.

The default grade will be entered by a Student Records Representative within 10 days of the incomplete expiring.



Once submitted, the Incomplete Grade Agreement form is e-mailed to the student, faculty member submitting, and the Student Records Office.

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#### **Request Drop**

From time to time, faculty members have requested to drop a student from their course. The session (defaulted to be the current one), course, and student are drop down menus that are accessed by the primary faculty member. If the reason for the drop is lack of attendance, the Last Date of Attendance must also be entered.



At this time, the request drop is not automatic; once the request has been processed, the Student Records Representative will send an e-mail confirming the drop.

#### **FERPA Info Release**

In order to be fully compliant with FERPA, Richland must document all information provided to third parties. FERPA Info Release provides advisors, faculty, and staff real-time access to each student's list of third party entities to which they wish information to be released. Enter Released Information will begin access to the student's list. From there, faculty members will need to enter the student's ID number and choose Get Waivers.

| R                         | legistrar Forms         |             |                |            |              |                     | \$ |
|---------------------------|-------------------------|-------------|----------------|------------|--------------|---------------------|----|
|                           | Enter Student ID Number |             | Get            | Waivers    |              |                     |    |
| This will list any active | waivers on file for tha | it student. |                |            |              |                     |    |
|                           |                         | First Name  | Middle Initial | First Name | Relationship | Relationship(Other) |    |

Once the FERPA Release Information on File is chosen, all the information the student has provided is listed on the screen. This includes the third party's contact information. Additionally, students are required to provide an answer to a security question. If a third party calls, he or she should be asked, "What is the answer to the security question?" If the requestor is unable to provide the answer, no information should be provided. What information that can be released depends on what access the student granted on the form: Academic, Financial Aid, Business Office. Faculty members should enter a reason for the release of the information and the day the information was released. Choose Submit to finalize the information in Jenzabar.

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| Student Infomation<br>Name                               | ID Number                               | SSN (Last 4 digits) 399             |
|--|---|-------------------------------------|
| Third-Party Information                                  |   |                                     |
| Last Name  | First Name                              | Middle Initial                      |
| Relationship Mother                                      |   |                                     |
| Phone <b>Phone</b>                                       | E-mail Address                          |                                     |
| Address Line 1   | Address Line 2                          |                                     |
| City Quincy  | State IL                                | Zip 623                             |
| AUTHENTICATION - Security Questions<br>Elementary school |   |                                     |
| Favorite Teacher's name Selby                            |   |                                     |
| Favorite pet's name                                      |   |                                     |
| First automobile   |   |                                     |
| Enter the information that yo                            | u are releasing                         |                                     |
| Academic Grades/GPA, demographic, regist                 | ration, student ID number, academic pro | gress status, enrollment informatio |

### **Course Authorization**

During the pursuit of a student's educational work at Richland, at some time a student may not, according to the prerequisites established in Jenzabar, meet the prerequisite but may be provided an override to "meet the prerequisite." For those instances, a faculty member could complete a Course Authorization to allow a student an override. An example could be if a prerequisite were recently added to a course and the faculty member would like to waive the new prerequisite for the "grandfathered" students in the program.

| Course A | uthorization                             |
|----------|--|
|          |  |
|          | Add/View Course Authorization by Student |
|          | Add/View Course Authorization by Course  |

Enter the Student's ID number and choose Get Student Name, then choose View/Add Course Authorization for this student.

| Course Authoriza     | tion   | \$ |
|----------------------|--|----|
| Course Authorization | >  |    |
| Student ID           | Get Student Name                               |    |
| $\square$            | View/Add Course Authorization for this Student |    |

This will list any course authorizations currently provided for the student. After choosing Add Course Authorization, a drop down menu will be created as the faculty member enters information. Once all the information is completed, choose "Yes." Faculty can now choose "all sections" instead of being limited to 1 particular section. Faculty can also complete notes (e.g. "stu 1 pt from test score") within the course authorization.

Faculty can also access who has been granted an authorization into their class by choosing View/Add Course Authorization by Course.

Add/View Course Authorization by Course

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## What Students Can Do in myRichland-

Students can access a wide variety of information contained within myRichland. In addition to the student record information, students can access Library resources (Library Tab), join discussion groups for clubs (Campus Life Tab), and search the current and upcoming schedules of classes (Academics Tab).

### My Student Info Tab

Academic

- Print/View Student Schedule (current and past class schedules)
- Update and View Assigned Academic Advisor & Program of Study
- Change Program of Study
- View/print grades
- Complete GPA projection (for ungraded courses)
- See placement test scores and what transcripts RCC has on file
- Activate FERPA Information Release Authorization Waiver (gives parents access to info)
- View/print unofficial transcript
- Request official transcript (free of charge)
- Enrollment Certification/Verification (status letter for insurance)

Course Schedule & Registration

- Register for courses (if criteria is met)
- Print/View Schedule
- Self-Register (see if the student can self-register online)

Degree Information

- View course history
- Run Degree Audit
- Apply for Graduation (free of charge)
- Check prerequisite status for Health Professions Selective Admissions

#### My Financial Aid

- Track Documents Financial Aid has on file
- See Financial Aid Awards

#### My Student Billing

- See Tuition Bill/View Account Information
- Pay Online and FACTS Payment Plan
- Download Tax Information (Get IRS 1098T)

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|--|-----------|-----------------|------------------|----------|
| myRichland Home Page   |           | nai mio   Logo  | ac)              | Mu Deces |
| Home My Student Into   | Library   | Campus Life     | Academics        | my Pages |
| My Student Info  |           |                 |                  |          |
| Academic Information   |           |                 |                  |          |
| <ul> <li><u>Things to Know</u></li> </ul>                                    |           |                 |                  |          |
| <ul> <li><u>Student Schedule</u></li> </ul>                                  |           |                 |                  |          |
| <ul> <li><u>Grade Report</u></li> </ul>                                      |           |                 |                  |          |
| <ul> <li><u>GPA Projection</u></li> </ul>                                    |           |                 |                  |          |
| <ul> <li><u>Education and Exam</u><br/><u>Records</u></li> </ul>             |           |                 |                  |          |
| <u>Academic Information</u>  |           |                 |                  |          |
| <ul> <li><u>Enrollment Certification-</u><br/><u>Verification</u></li> </ul> |           |                 |                  |          |
| Ferpa Waiver   |           |                 |                  |          |
| <ul> <li><u>Unofficial Transcript</u></li> </ul>                             |           |                 |                  |          |
| <ul> <li>Official Transcript Request</li> </ul>                              |           |                 |                  |          |
| Course Schedule and<br>Registration  |           |                 |                  |          |
| Degree Information   |           |                 |                  |          |
| My Financial Aid   |           |                 |                  |          |
| My Student Billing   |           |                 |                  |          |
| Student Success  |           |                 |                  |          |
| Student Survey   |           |                 |                  |          |
| Quick Links  |           |                 |                  |          |
| Quick-Lilliks  |           |                 |                  |          |
| ∃ My Pages   |           |                 |                  |          |
| ⊞ My Groups  |           |                 |                  |          |
| <u>Richland Community</u><br><u>College Home Page</u>                        |           |                 |                  |          |
|  |           |                 |                  |          |

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